

Strategies for Community Inclusion Domain – Group Discussion Prompts

Group discussion of each of the domains in the ESTA will assist organizations to further examine the domain. *During discussion, consider potential actions that may be undertaken to make further progress in the transformation process.*

- Discuss how community supports and providers are part of individual service planning and the overall strategic planning processes. Do these community members attend participant services planning meetings and make themselves available to assist with problem-solving?
- Discuss how service coordination/care coordination/care management efforts are utilized in conjunction with this network of essential supports. How is feedback obtained from the individuals and families utilizing these services to ensure that their needs are met?
- Discuss any efforts undertaken in relation to working with managed care organizations (MCOs). Have any new partnerships/contractual relationships or avenues for resources been explored with MCOs?
- How do peer mentors and other system advocates assist, or how could they assist, with education, training and transition efforts on both individual and program/systems levels.
- Describe how the agency explores new resources and catalogues community resources and how this information is stored and shared within the agency. Is the information made easily accessible to staff, participants and families?